

Number of Special Events Codes & Regulations

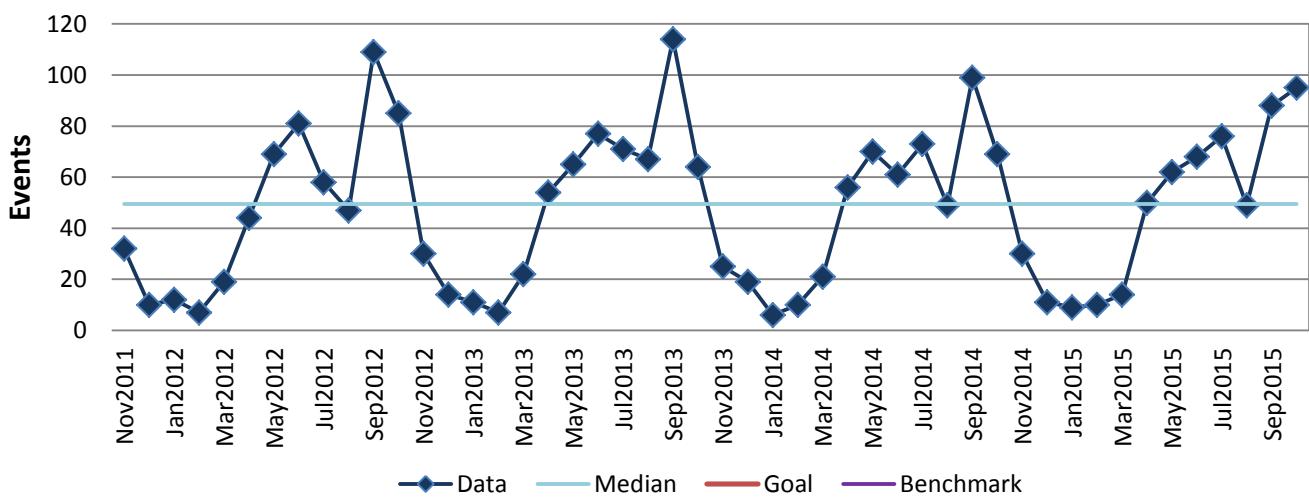


KPI Owner: T. Watkins

Process: Special Events

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: CY 2012 649 Goal: N/A- Input Measure Benchmark: N/A		Data Source: Hansen Goal Source: N/A Benchmark Source: N/A	N/A - Input Measure Measurement Method: The number of Special Events held each month. Why Measure: To understand the number of events supported by Metro each month Next Improvement Step: N/A- Input Measure		
How Are We Doing?					
Nov2014-Oct2015 12 Month Goal	Nov2014-Oct2015 12 Month Actual		Oct2015 Goal	Oct2015 Actual	
N/A	562		N/A	95	
Events	Events		Events	Events	

Number of Special Events



Root cause analysis is not applicable for an input/demand for service measure.